

**Bettari Detergenti s.r.l.** puts on the top of the corporate governance values the respect of people, environment and laws. This principles are transferred into three fundamental aspects: quality, environment and safety.

The deeper and deeper and lasting involvement of our whole staff is the essential element which allows us to obtain a constant improvement of products-services provided: in this way of thinking every improvement proposal is encouraged, promoted and favoured.

### QUALITY

Bettari Detergenti s.r.l. implemented an effective Quality Management System, which has been performing since 2010 according to the UNI EN ISO 9001 norm standards, certified by an accredited third party insitution.

We operate with the aim of regularly satisfying every customers requirement, even non formalized, providing them not only with constantly innovative and coherent to current regulations products, but also with assistance and necessary technical skills in order to fully satisfy the final user.

The effective application of this system, included continuous process improvements, ensures a steady control and monitoring of the product or service quality, from product planning (wholly performed internally) to its distribution, carried out with our vehicles and drivers.

### ENVIRONMENT

Bettari Detergenti s.r.l. implemented an effective Environmental Management System, which has been performing since 2011 according to the UNI EN ISO 14001 norm standards, certified by an accredited third party insitution.

Granting the continuous respect of current rules, laws and regulations in the field of environmental protection represents an important, but not final objective of firm management principles.

Raising awareness and involve our whole staff promoting the spread of environmentally-conscious behaviours, adopting better technical solutions to reduce potential environmental impacts, defining in advance the correct management of emergency situation and pursuing the constant improvement, regularly evaluating effectiveness and efficiency of the solutions adopted, these are the measures by which the Environmental Management System aims at achieving precise and definite goals concerning:

- waste of natural resources, decreasing water, gas and energy consumption;
- prevent pollution;
- amount of waste water discharged, optimizing programming, production and recovery of washing waters;
- generation of waste, promoting recovery instead of disposal.

### HEALTH AND SAFETY

Bettari Detergenti s.r.l. implemented an effective Health and Safety at Work Management System, which has been performing since 2015 according to the BS:OHSAS 18001 standards, now UNI EN ISO 45001.

Granting a constant respect of current rules and regulations in the field of health and safety of workers and people living next to our productive site represents an essential principle of the firm management. From this perspective, the company is committed to an active plan of identification and management of factors of danger in order to control them and protect whoever could be involved in the operations.

Means to pursue this commitment is the Management System which, sistematically examined and improved, becomes more and more effective in the prevention and protection action and allows us to achieve the following goals:

- Constant check of sources of danger and related risks through a continuous and careful evaluation;
- The progressive staff awareness growth through a training program concerning factors of danger and the ways to minimize the potential consequences;
- Staff involvement in the development of Management System for a constant implementation of prevention actions and for their participation at signalling any danger situation they recognize;
- Make our workplace and plants safe through a permanent maintenance and checking activity;
- Product improvement through the choice of raw materials with low characteristics of danger towards exposed workers.



*Masso Bettari*  
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**Bettari Detergenti s.r.l.**

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